

Report of Director of Adults and Health

Report to Executive Board

Date: 18 October 2017

Subject: Safeguarding Adults Board, Annual Report 2016/17 and Strategic Plan

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Summary of main issues

1. This report introduces members of the Executive Board to the Leeds Safeguarding Adults Board Annual Report for 2016/17 and its Strategic Plan for the next three years.
2. In April 2015, the Safeguarding Adults Board became a statutory body. During 2016/17 the Board seized this as an opportunity to undertake a significant review of its membership, structures, sub-groups and future priorities. This provided the foundations for the Board to take forwards its ambitions in future years. This report provides a backwards look at the year 2016/17 and a forward look through the Strategic Plan.
3. The Annual Report is attached for reference.

Recommendations

4. Members of the Board are requested to note the contents of the Leeds Safeguarding Adults Board 2016/17 Annual Report and the Board's Strategic Plan.

1. Purpose of this report

- 1.1 This report introduces the Safeguarding Adults Board's Annual Report 2016/17 at Appendix 1 with an 'easy read version' at Appendix 1a, and Strategic Plan at Appendix 2. Together these documents summarise the Board's achievements over the last 12 months and set out its ambitions for the coming year.

2. Background information

- 2.1. The Leeds Safeguarding Adults Board became a statutory body in April 2015, in accordance with the requirements of the Care Act 2014. Richard Jones CBE is the Independent Chair, appointed by Tom Riordan, Chief Executive in October 2015.
- 2.2. The Board includes representation from a broad range of key organisations within the city, including the local authority, West Yorkshire Police and clinical commissioning groups who are all statutory members of the Board. The full list of member organisations on the Board is included within the Annual Report.
- 2.3. The Safeguarding Adults Board has for a number of years produced an Annual Report setting out its achievements each year and an Annual Plan setting out its objectives. Under Schedule 2 of the Care Act 2014 this is a legal duty, with an additional requirement that a copy of the report should be sent to "the chief executive and the leader of the local authority which established the Safeguarding Adults Board".

3. Main issues

- 3.1. Annual Report 2016/17
- 3.2. The Leeds Safeguarding Adult Board Annual Report 2016/17 details the achievements of the Board over the last 12 months.
- 3.3. This year, as in recent years, the Annual Report is accompanied by an Easy Read Version that is intended to make the information accessible to a wider range of people, including those with learning disabilities.
- 3.4. In April 2015 the Board became a statutory body with specific duties and requirements under the Care Act. The report notes that the Board has welcomed this as an opportunity to review and develop how it works to support citizens in Leeds, its sub-groups and specifically how it relates to citizens, to ensure that it hears the voice of people with lived experience.
- 3.5. This has provided an opportunity to restructure the Board with a revised membership, a new constitution, and to develop its work programmes and sub-groups. This restructure which was initiated in 2016 is now complete, with a reduced number of managers and more capacity to support the sub-groups of the Board, providing the baseline and impetus to take forward the Board's work programme.
- 3.6. The Board agreed to establish an Executive Group to support the Board and to coordinate the work of its four sub-groups; Citizen Engagement, Quality Assurance

and Performance, Safeguarding Adults Reviews and Learning and Improvement. Together these work streams provide the focus for supporting the Board to achieve its ambitions.

- 3.7. Over the last 12 months, the Board have been developing its understanding and approaches, building new networks, stronger working relationships with partner Boards and strengthening the support unit. The Partnership Support Unit is jointly funded by the Police, NHS and Local Authority and supports the Board to achieve its ambitions.
- 3.8. Key areas of development and success however have been in relation to developing multi-agency responses and approaches to abuse and neglect. This has involved developing new multi-agency safeguarding adults' policy and procedures, to be compliant with the expectations of the Care Act 2014 and the Care and Support Statutory Guidance.
- 3.9. Our multi-agency safeguarding adults' policy and procedures are shared with West Yorkshire, North Yorkshire and York. This collaborative approach provides for the sharing of knowledge and expertise across the region. The changes within the multi-agency procedures support the Board to take forward its ambitions.
- 3.10. Central to the new approach is a greater focus on a personalised approach to safeguarding through:
 - Listening to and working towards the person's desired outcome
 - Ensuring people have the support they need to take part in the safeguarding process
 - More flexible and individually tailored responses
 - Proportional and timely responses.
- 3.11. The Board has also been developing its approach to continuous learning and improvement, thus providing the foundation for ensuring the workforce continually learns from citizen's experiences. Over the last 12 months, this has included a presentation by NHS colleagues of The Learning Disabilities Mortality Review (LeDeR) Programme which aims to make improvements to the lives of people with learning disabilities. This year we held a series of events with partners from statutory, independent and third sectors to understand their experience of safeguarding practice. In Leeds the learning from this has been invaluable in supporting the development and work of the LSAB for the next twelve months.
- 3.12. The Board has been developing its approaches to quality assurance and is in the process of developing multi-agency reflective practice session approaches that will enable us to evaluate our practice across agencies.

3.13. Strategic Plan

The Board's vision is for Leeds to be a 'Safe Place for Everyone'.

During 2016/17 the Board set out its strategic plan for the next three years. The plan is based around four key ambitions that together will enable the Board to help safeguard citizens in Leeds. Each year the Board will set out to further its achievements in each key area. In the first year of the plan, much of the work has involved listening to partners about what works well and what needs to improve. The Board have invested in establishing their approach and developing the networks and relationships that will enable continuous improvements. In years two and three, the Board aims to continue listening, put more of its plans into practice and embed its achievements.

Ambition one:

Seek out the voice of the adult at risk

This reflects our ambition to help ensure we provide people with opportunities to disclose abuse and that wherever possible our response is focused on achieving the person's desired outcomes

What we want to achieve for people is:



"I am asked if I feel safe and what help I want,
and this informs what happens"

Ambition Two:

Improve awareness of safeguarding across all out communities

This reflects the desire to ensure that everyone knows how to report abuse and has the confidence to do so. In particular the Board wants to focus on reaching out across the diverse communities of the city.

What we want to achieve for people is:



“I receive clear and simple information about what abuse is and how I can get help”

Ambition Three:

Improve responses to domestic abuse and violence

This ambition recognises that there have been 19 Domestic Homicide Reviews in Leeds since April 2012, and together with our partner strategic Boards we need to focus on ensuring we provide the best possible responses to domestic abuse and violence.

What we want to achieve for people is:



“I am confident that professionals will work together and with me to get the best result for me”

Ambition Four:

Learn from experience to improve how we work

This ambition recognises the need to take every opportunity to learn from our experiences to improve how we work to safeguard people in the city.

What we want to achieve for people is:



“I am confident that my feedback and experience will help others”

- 3.14. The Board Strategic Plan includes an Annual Plan with more specific objectives for each year.
- 3.15. The Strategic Plan includes an addendum document. This sets out Board Member Organisation commitments to safeguarding adults, at Appendix 3. It identifies what

each agency will do within its organisation and networks to help promote each of these ambitions.

4. Corporate Considerations

4.1. Consultation and Engagement

4.1.1. The Board has sought views on its ambitions in the development of its strategic plan. This included:

- Health and Wellbeing Board
- Domestic Violence Programme Board
- Safer Leeds Executive
- Leeds Safeguarding Children Board

In addition views were sought through the following networks, as well by publication on the Board's website:

- Healthwatch – newsletter, Take 10 Network and social media
- Adult Social Care – full circle newsletter and social media
- Leeds Forum Network
- Voluntary Action Leeds Network

4.1.2 The LSAB provides an annual report in the same timeframe as the Leeds Children's Safeguarding Board report is provided. There is close working between the two boards to ensure that approaches to vulnerability and risk to all citizens are addressed in a consistent and coherent manner, within the context of separate and distinct legal frameworks.

4.2. Equality and Diversity / Cohesion and Integration

4.2.1. The Leeds Safeguarding Adults Board ambitions recognise the need to promote awareness across Leeds diverse communities. The Board has looked this year at the data it receives in order to understand the impacts on communities. A report was provided to Board to ensure that members were aware of the impact of safeguarding activity on all communities. The headline data from this report includes:

BAME in Safeguarding:

- 9% of referrals to ASC for all causes based on 2016 full year figures were from BAME communities
- 9% of safeguarding alerts for 2016 full year figures were from BAME communities.
- Trends of BAME in safeguarding. The figures for 2015 and 2016, show that there was an overall increase in numbers from 2015, but overall numbers remain statistically small.

There is a need to ensure that the Citizen Engagement work stream, which has recently been strengthened through the recruitment of a full time Citizen Engagement Worker, really engages with all communities and people with protected characteristics to ensure that there is awareness of adult abuse, that everyone is aware of what to do when it is recognised, and that the process of making people safe and supporting them through the safeguarding process is as sensitive to their needs as possible.

4.3. Council Policies and Best Council Plan

- 4.3.1. The Leeds Safeguarding Adults Board works together with the Leeds Safeguarding Children Board and the Safer Leeds Executive to support people in Leeds to be safe from abuse and neglect. As such this work contributes to the Best Council Plan priority of 'Keeping people safe from harm' and Breakthrough Project: Tackling Domestic Violence and Abuse. It also links through, from a Leeds City Council perspective to the Best Council Plan ambition for a 'Strong Economy, Compassionate City' which then leads through to the relevant outcome for Leeds citizens to 'be safe and feel safe'.

4.4. Resources and value for money

- 4.4.1. The Board is funded jointly by Leeds Adult Social Care, Leeds Clinical Commissioning Groups and, from 2016/17, the period that this report covers,, West Yorkshire Police. With this change to funding arrangements the Board has engaged in discussions about how financial decisions will be reached, which will be captured in a new 'memorandum of understanding' later in the year.

4.5. Legal Implications, Access to Information and Call In

- 4.5.1 None.

4.6. Risk Management

- 4.6.1. This report is part of the risk management and assurance arrangements for Leeds City Council. As such there is a link through to the corporate risk on 'Safeguarding Adults' "Failure of (a) staff in any Council directorate to recognise and report a risk of abuse or neglect facing an adult with care and support needs in Leeds; (b) staff in Adult Social Care to respond appropriately, in line with national legislation and Safeguarding Adults procedures"

5. Conclusions

- 5.1. The Annual Report provides evidence that the Board has undertaken a significant review of its structures and work programmes so as to be compliant with the Care Act and provide the foundations for driving forward the work programme.
- 5.2. The Strategic Plan sets out a clear focus for the Board's work going forward, and the Member Organisation Commitments help to illustrate how partners have committed to a continuing programme of work designed help us all achieve the Board's ambitions for people in Leeds.

6. Recommendations

6.1 Members of the Board are requested to note the contents of the Leeds Safeguarding Adults Board 2016/17 Annual Report and the Board's Strategic Plan.

7. Background documents¹

7.1 None.

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.